

PERSONAL RESUME

Name Rodney Dean FIDDAMAN
Date of birth: 26 February 1952
Place of birth: Glenelg, South Australia
Citizenship: Australian
Status: Married
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Hobbies & activities: Volunteer Speaker for ACT Organ Donor organisation, 2004.
Volunteer Marriage Education facilitator, Canberra, 2001-2003.
Group Leader, Latrobe Park Scout Group, 2000-2002.
Cub Scout Leader, Latrobe Park Scout Group, 1994-1999.
Unley Jaycees, Secretary 1987, Vice-President 1988.
State Emergency Services rescue volunteer, 1986-1990.

Educational achievements: Certified International Configuration Manager, 1998.
Novell Certified Netware Engineer #6209562, 1993-2000.
Bachelor of Science degree, Adelaide University, 1971,
majoring in Applied Maths and Computing Science.

Security Clearances: Cleared by Australian Defence Force to SECRET, 1998.
Cleared by Federal Police to CONFIDENTIAL, 1994.

Other Achievements: Cleared by AFP & Scouts Australia to work with youth, 1994.
Awarded Silver Arrowhead in World Scout Day awards, 2003.
Awarded 5 year service certificate by Scouts Australia, 2000.
Awarded Certificate of Merit in World Scout Day awards, 1999.
Installed & maintained own home network, 1996-2004.

Other training:

2003 Seattle, Boeing webcast, People Management Seminar.
2002 Amberley, Boeing Configuration Management update.
2001 Canberra, Programming in SQL7.
2000 Sydney, Novell v5 Advanced Administration.
1998 Canberra, Configuration Management, Basic & Advanced.
1998 Canberra, Microsoft Access, Basic & Advanced.
1997 Sydney, Novell v4 Advanced Administration.
1996 Sydney, Novell's Brainshare.
1995 Canberra & Sydney, Cisco courses (basic, advanced & trouble shooting).
1993 Adelaide, Novell Certified Network Engineer.
1987 Adelaide, "Train the Trainer", Jaycees.
1980 - 1985 Adelaide, instructor training & residential management programs, Telecom.
1975 - 1990 Melbourne & Sydney, data base, communications, local area networks.
1974 Melbourne, PMG's Department Programmer-in-Training course, including part of Graduate Diploma in Data Processing, Caulfield Institute.

Career history:

02/04 – Configuration Management, Defence, Canberra (Permanent, Boeing).

- Return to previous position in Boeing Australia team, outsourced on ongoing contracts to the Australian Defence Force.

12/03 – 01/04 On leave, Canberra (Permanent, Boeing Australia).

- Return to Australia at the end of the overseas assignment. Subsequent to the sudden & unexpected death of my wife in Seattle in July 2003, unpack the family's belongings & relocate to a smaller home. Attend the Scouts Australia Jamboree in Adelaide. Prepare for sale of late wife's collections.

03/03 – 12/03 Configuration Management, Project Wedgetail, Seattle (Boeing Australia).

- Assist with Configuration Management processes associated with the development of the Airborne Early Warning & Control System, based on a Boeing 737-300 aircraft.
- Ensure that design changes are tracked through to the final product, by negotiating with all parties involved with the various subsystems of the project.
- Provide meeting support for the Configuration Control Board.
- Provide extensive programming support using MS Access for the project's Configuration Status Accounting database.

07/01 – 03/03 Configuration Management, Defence, Canberra (Permanent, Boeing).

- As below, after Boeing Australia replaced Advantra on the Defence contract.
- Upgrade to netViz v5 then v6 and provide advice to Network Engineers on using netViz.
- Develop an Intranet site and develop scripts to publish netViz diagrams to the site.
- Focus on the locations of all Defence sites in Australia, by identifying each location on specialised background map documents.
- Develop the directory structure for managing the configuration detail for all sites.
- Plan for upgrade of background database from Microsoft Access to Microsoft SQL.

01/98 – 06/01 Configuration Management, Defence, Canberra (Permanent, Advantra).

- Member of a team responsible for documenting the Defence Department's Wide Area Network, using netViz v3 and v4, and Microsoft Access.
- Assist in development of processes for the identification of all existing equipment, the establishment of equipment baselines & procedures for change control.
- Build and maintain a multi-level "as built" diagram for the Defence Wide Area Network, providing complete documentation of switches, routers and connecting lines, from world view down through country, state, city, site, chassis, card and port, and further down to wiring diagram or design document if necessary.
- Write scripts in netViz Basic using netViz API calls, to partially automate the process of transferring details from the database to the diagram.
- Develop software to perform audits, by comparing "as installed" configurations with entries in the database & reporting discrepancies.
- Extensive development of tables, queries, forms & reports in Microsoft Access, to support the reporting process.

09/97 – 01/98 WAN Specialist, DCAN Project, Canberra (Permanent, Advantra).

- Transferred to Defence Canberra Area Network project.
- Initiate processes for documentation of the DCAN.
- Design & implement the background database.
- Commence construction of a multi-level "as built" diagram for the network.
- Plan for expansion of the processes to cover the Wide Area Network.

08/97 - 09/97 LAN/WAN Specialist, DASFLEET, Canberra (Permanent, Advantra).

- As below, after Telstra, IBM & Lend Lease created a new joint venture company.
- Upgrade all Cisco routers on the Wide Area Network to a common version.

02/95 - 08/97 LAN/WAN Administrator, DASFLEET, Canberra (Permanent, Telstra).

- Installation & administration of national WAN, using Novell Netware v4.1, running the Microsoft Office suite under Windows 3.1, daily backups & all restores

- Specialist HelpDesk resolver of a huge range of problems.
- Microsoft Mail administrator for the whole network.
- Take a lead role in asset management, asset change control, operating system & software configurations and HelpDesk statistical reporting.
- Participate in rostered 24-hour on-call for all aspects of the HelpDesk function.
- 12/94 - 02/95** Netware Specialist, DASFLEET, Canberra (Contract)
 - Assist in installation of national network, and setup of the HelpDesk function.
 - Assist in upgrade of file servers from Netware v4.01 to v4.02 to v4.1.
- 08/94 - 11/94** Helpdesk Supervisor, Australian Federal Police, Canberra (Contract)
 - Supervision of Helpdesk staff, including documenting procedures & improving efficiency.
 - Strategic planning for staff skills update, and training of both staff & users in NetWare.
 - Specialist troubleshooting of NetWare and Windows problems, plus LAN administration.
 - Configuration and maintenance of specialised Helpdesk database.
- 06/94 - 07/94** LAN Specialist, ACT Govt Computing Service, Canberra (Contract)
 - Installation and maintenance of Netware servers and workstations.
- 04/94 - 05/94** LAN Conversion Project, Telecom Commercial, Adelaide (Contract)
 - Part of a team providing project management for conversion to Telecom's Standard Operating Environment (SOE).
 - Re-design cabling topology, to SOE specifications, including fibre optics and UTP.
 - Co-ordinate orders for hardware and software, supervising delivery and installation.
 - Ensure correct versions of Netware and gateway software were loaded on all hardware, with standards being maintained across all servers and gateways.
 - Check that configuration of individual gateways did not exceed SOE specifications.
 - Supervise installations of UTP hubs as part of changes to the topology.
- 02/94 - 03/94** Consultant & Networking Specialist, Computed Solutions Pty Ltd, Adelaide
 - A customer service role to clients of the company, including the installation and support of application software, hardware and networks (Novell and Windows for Workgroups).
- 09/93 - 01/94** Assistant LAN Administrator, Telecom Corp & Govt, Adelaide (Contract)
 - Administration of Netware v3.11 in a multi-server, multi-gateway environment.
 - Heavy emphasis on troubleshooting Windows 3.1 and gateway access via X.25 Austrpac lines to mainframes and Unix hosts, Arcserve backups & restores and Microsoft Mail.
 - Support users in use of Microsoft Word, Excel, PowerPoint.
- 08/93 - 09/93** Installation Project, ETSA, Adelaide (Contract)
 - Install Windows applications using the Universal Naming Convention.
 - Assist the development of a generic installation program to do the workstation setup.
 - Test and document the process.
- 07/93 - 08/93** PC Technician, Service Dept, Techimage Computers, Adelaide (Contract)
 - Build, repair & troubleshoot PCs, assist customers with telephone queries.
- 07/93 - 07/93** Completion of Novell CNE. Awarded CNE certification #6209562.
- 05/93 - 07/93** Novell LAN Administrator, BI-LO Cheap Groceries, Adelaide (Contract)
 - During changeover of permanent Network Administration staff, administration of Novell network, assist users with Windows, Windows based applications and backups.
- 01/93 - 05/93** Seeking employment & studying for CNE
 - Purchased "CNE in a Box", consisting of training materials and reference manuals.
 - Studied at home, alone, without hands-on machine time, sat the exams and passed.
- 05/91 - 01/93** Company Director, Dive Swansea Dive Co Ltd, tourist services
 - Retrenched from Telecom, I moved to the Philippines with my family, to experience a different culture, do some scuba diving and run our own business, which suffered badly when Mt Pinatubo erupted in June 1991 only 18 km away and we survived the resultant chaos. After losing large amounts of money, we returned to Australia to start again.

- 05/90 - 05/91** In charge of state communications node of Telecom's national computer network, including a complex interconnecting LAN/WAN
- Supervision of several specialist staff, including installation work & fault resolution.
 - Capacity planning, site planning, configuration and installation of new equipment.
- 07/88 - 05/90** Adelaide, specialist troubleshooter plus LAN installation
- Hardware and software installation and fault resolution.
 - Complete installation of Ethernet LAN.
- 05/83 - 07/88** Adelaide, section manager
- Management and supervision of 8 specialist staff.
- 05/80 - 05/83** Adelaide, online user consultant & trainer
- Deal with huge range of problems relating to the mainframes and comms problems.
 - Offer training courses in mainframe and programming fundamentals, and COBOL.
- 07/77 - 05/80** Adelaide, small systems development
- Development of small systems on Honeywell L66 mainframe.
 - Complete service from initial consultation through to implementation and maintenance.
- 10/75 - 07/77** North Sydney, small systems development and maintenance
- Program in COBOL on Honeywell H1800 and H8200 mainframes.
- 01/74 - 12/74** Melbourne, Programmer-in-Training course
- Studied Systems Analysis and Programming (COBOL).
- 1972 - 1973** Hospital Orderly, Alice Springs; Apple Picking, Tasmania; Labourer, Alice Springs; Programmer, Adelaide; Window Cleaner, Sydney.

Technical strengths:

- Windows 3.1, 95, 98 & NT, netViz v3, 4, 5 & 6, web publishing.
- Novell v3, 4 & 5, LAN & WAN admin, Novell CNE.
- Ethernet (thick & thin), UTP, IPX, TCP/IP, hubs, bridges, routers, gateways.
- Microsoft Office suite, (Word, Excel, Access, PowerPoint), Microsoft Mail.
- ArcServe v4 & v5, Intel Netport print servers, network connected printers.
- Configuration Management.

Personal strengths:

- an appreciation for life in the "Lucky Country", especially having lived in the Third World.
- a "people come first" approach that helps them to counteract their "technology fear".
- a management style that treats people the way I wish to be treated.
- a performance driven desire and dedication to "get the job done".
- the ability to work in an unstructured environment.
- a concise, analytical approach, from a background in analysis and programming.
- an ability to visualise a complete system as well as its component parts.
- extensive experience in the areas of problem solving and troubleshooting.
- both broad and detailed experience in Local & Wide Area Networks.
- considerable classroom & onsite training experience, in personal and technical fields.
- the ability to speak to a large group of people.
- enthusiastic participation in the Scouting movement.

References:

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